What are our boundaries?

A guide to prepare your staff for interactions with transient members of your community. No business is required to provide any free services.

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| **Will you…** | **Yes** | **No** |
| Provide a bottle/cup of fresh water? |  |  |
| Provide drinks besides water? (pop, coffee, etc.) |  |  |
| Provide any food during business hours?  Your business hours: |  |  |
| Provide leftover food after business hours?  Your “after hours”: |  |  |
| Allow use of your washrooms to non-patrons? |  |  |
| Allow asking for money/spare change on your property? (panhandling) |  |  |
| Offer your business as temporary refuge from extreme weather conditions? |  |  |

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| **Additional information/boundaries you may have:** |
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**A great example of how to use this as a guideline in your community:**

“I’m sorry, we don’t supply any free pop here, but I know \_\_\_\_\_\_\_\_\_\_\_\_ down the street does.”

**\*** Friendly reminder: Don’t waiver from your boundaries and please share this information with the Welland Downtown Business Improvement Area - [info@downtownwelland.ca](mailto:info@downtownwelland.ca).

* Found sharps? - Positive Living Niagara can provide bio bins and/or offer pick up anywhere in Welland.
* Need support? - Dial 211 for support calls regarding non-emergent needs or housing.