

Business name:



What are our boundaries?

A guide to prepare your staff for interactions with transient members of your community. No business is required to provide any free services.

Will you...	Yes	No
Provide a bottle/cup of fresh water?		
Provide drinks besides water? (pop, coffee, etc.)		
Provide any food during business hours? Your business hours:		
Provide leftover food after business hours? Your "after hours":		
Allow use of your washrooms to non-patrons?		
Allow asking for money/spare change on your property? (panhandling)		
Offer your business as temporary refuge from extreme weather conditions?		

Additional information/boundaries you may have:

A great example of how to use this as a guideline in your community:

"I'm sorry, we don't supply any free pop here, but I know _____ down the street does."

* Friendly reminder: Don't waiver from your boundaries and please share this information with the Welland Downtown Business Improvement Area - info@downtownwelland.ca.

- Found sharps? - Positive Living Niagara can provide bio bins and/or offer pick up anywhere in Welland.
- Need support? - Dial 211 for support calls regarding non-emergent needs or housing.